

Plumas County Transit Commuter Survey Form

Plumas County is conducting a survey that will be used to help improve transit services operating in Plumas County. You can help us by answering the following questions and returning the form to the driver as you leave the bus.
All responses are confidential. Thank you!

How do you get to the bus stop?

- Walk - less than 3 blocks Dropped off
- Walk - more than 3 blocks Bicycle
- Drive

Why do you choose to ride the bus?

- Economics Lack of other travel options
- Convenience Environmental

What is the typical purpose of your trip?

- Work Recreation/Social
- School Access to healthcare/social services
- Shopping Return home

How did you find out about this transit service?

- Newspaper Website
- Friend
- Saw the bus
- Employer

How do you complete your trip?

- Walk - less than 3 blocks
- Walk - more than 3 blocks
- Picked up
- Bicycle

What is your employment status?

- Full-time employed Student/College
- Part-time employed Retired
- Disabled Unemployed

Is there a vehicle that you could use instead of taking the bus?

- Yes
- No

What is your age?

- Under 15 25-40
- 15-19 41-61
- 19-24 Over 61

How long have you been using this transit service?

- Less than 1 year Over 3 years
- 1-3 years

What is your annual household income?

- Less than \$20,000 \$34,001-\$50,000
- \$20,000 - \$34,000 More than \$50,000

How many one-way bus trips do you take in a week? _____

Please indicate your opinion of the transit service from 1 to 5. Please circle your answer or leave blank if you have no opinion.

What improvements would you most like to see?

- More stop locations
- Additional Saturday Service
- More peak-hour service
- Extended service area
- More routes

	Poor	→	Excellent
System Safety	1	2	3 4 5
On-time performance	1	2	3 4 5
Service frequency	1	2	3 4 5
Driver courtesy	1	2	3 4 5
Trip duration	1	2	3 4 5
Convenience of bus stop at boarding	1	2	3 4 5
Convenience of bus stop at departure	1	2	3 4 5
Availability of transit information	1	2	3 4 5
Bus stops / shelters	1	2	3 4 5

Where do you board the bus?

Morning: I get on the bus at _____ and I get off at: _____

Afternoon: I get on the bus at _____ and I get off at: _____

Please use the following space to provide additional comments that will assist us in improving transit services.

Thank you for your participation!